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Customer Stories

How Blue Services Achieved Triple ISO Certification Success

Multiple Frameworks

Technology

Small Business





Based: Netherlands

Company Size: 2-10 employees

Industry: Technology

Compliance Frameworks:
ISO 27001, ISO 9001 & ISO 14001

Blue Services delivers high-impact IT services that enable organisations to operate securely, reliably, and efficiently – both in the cloud and on-premises.

The business specialises in modern data infrastructure, cybersecurity, and application modernisation, working with leading technology partners such as Cohesity and Forcepoint to provide robust, future-proof solutions.

Key outcomes

Achieved ISO 27001, ISO 9001 and ISO 14001 certification in four months.

Used the IO platform to streamline ISMS, QMS and EMS implementation.

Leveraged Global Secure's ISO standard expertise to support success.

Embedded compliance management in daily operations.

The Challenge

The team wanted to strengthen Blue Services' ongoing growth by solidifying the organisation's reputation as a highly trusted IT service provider. This meant delivering consistently secure and high-quality services, meeting increasingly stringent compliance and customer requirements, and building structured processes to support rapid growth without losing control.

“In today’s market, trust and professionalism are decisive. Strong governance is essential to earning that trust.”

Michael van den Adel
CEO at Blue Services

To meet their goals, Michael and the team needed to ensure that Blue Services' operations met the highest standards of reliability, compliance, and continuous improvement. They identified achieving certification to ISO 27001 for information security management, ISO 9001 for quality management and ISO 14001 for environmental management as key objectives to support their long-term success.

However, they were managing their compliance through separate documents, Excel spreadsheets, and manual processes. To reduce complexity and streamline the certification process, they needed both a centralised, auditable system and expert guidance.

“Together, ISO 27001, ISO 9001 and ISO 14001 form the foundation of a mature, future-ready organisation.”

Michael van den Adel
CEO at Blue Services

The ISMS.online Solution

Blue Services enlisted the expertise of Global Secure and used the IO platform to aid their certification journey. The Global Secure team provided vital support, sharing insight into the standards' requirements and structure to streamline compliance and certification.

Blue Services centralised their compliance management for all three standards within the IO platform. The most valuable features for the team

“One of the unique challenges was implementing three ISO certifications at the same time. Through close collaboration, we streamlined the process and eliminated unnecessary duplicate data entry.”

Ruud Boreas
Owner at Global Secure

included the platform's built-in risk management and control tracking, policy and document management, progress monitoring, asset and supplier management, and integrated improvement and action tracking.

Using these features, Blue Services gained full visibility and control over their entire compliance landscape.

“The IO platform, combined with the expertise of Global Secure, meant that our team could focus on doing the right things rather than trying to interpret standards or build frameworks from scratch.”

Michael van den Adel
CEO at Blue Services

The Result

Using Global Secure's ISO expertise and the centralised IO platform to manage compliance, Blue Services achieved all three target certifications – ISO 27001, ISO 9001 and ISO 14001 – in four months. With certification achieved, the Blue Services team can demonstrate to prospects, customers and other stakeholders that the business is committed to best practice information security management, quality management and environmental management.

“Managing ISO 27001, ISO 9001, and ISO 14001 in parallel would have been complex and time-consuming without the right platform and expert guidance.”

Michael van den Adel
CEO at Blue Services

Partnering with Global Secure and IO has enabled Blue Services to manage compliance proactively, ensure audit-readiness, clearly assign responsibility, and track their progress in real time. Compliance is now embedded in Blue Services' daily operations, which enables the team to mature their management systems and align with the continuous improvement requirement that is foundational in all ISO standards.

“This improved awareness has led to better decision-making, fewer ad-hoc discussions and a more mature, professional culture around compliance and continuous improvement.”

Michael van den Adel
CEO at Blue Services

Using the IO platform has also strengthened internal alignment and awareness across the business. With centralised and transparent compliance management supported by features such as risk ownership, task reminders, deadline reminders and more, the team has a much clearer understanding of responsibilities, risks, and improvement actions.

What's next?

The Blue Services team plans to continue growing their collaboration with Global Secure and IO to expand the business's service offering with its trusted partners.

“ISMS.online did not just help us achieve certification — it embedded security, quality, and sustainability into our daily operations.”

Michael van den Adel
CEO at Blue Services

Want results like this?

Book a chat with our product expert team to see how ISMS.online can help you grow your business.

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