



Customer Stories

How Evolution Funding Cruised to ISO 27001 Certification Success

ISO 27001

Financial Services

Mid-market





EVOLUTION
FUNDING

Based: United Kingdom

Company Size: 51-200 employees

Industry: Financial Services

Compliance Frameworks:
ISO 27001

Evolution Funding is an FCA-regulated motor finance brokerage.

The business provides digital finance solutions that help their partners build motor finance journeys and transform the customer experience of taking out motor finance.

Evolution Funding's scope and capabilities go beyond that of a traditional broker; its innovative digital finance solutions are shaping the motor finance industry.

Key outcomes

Achieved ISO 27001 certification in 18 months.

Customised the IO platform's policy and control templates to streamline compliance.

Embedded the IO platform in daily operations to centralise information security management

The Challenge

Achieving ISO 27001 certification was a core objective for Evolution Funding. As the business had grown and innovated, it had progressed its offering further into the technological space, with market-leading finance software solutions, motor finance lead generation capabilities, a proprietary Digital Finance API, and more. These developments made demonstrating robust information security management crucial.

However, the Evolution Funding team required a centralised platform with which they could implement the ISO 27001 standard and work through the compliance process. They were originally using SharePoint, which offered a strong solution for managing documentation, but didn't allow the team to easily collect evidence or connect it to their information security management system (ISMS) policies and controls.

“We were using SharePoint to pull everything for ISO 27001 together. While it's good for documentation storage and management, the ISO standard requires a lot more than just document storage.”

Jen Fox

GRC Information Security Manager at Evolution Funding

The ISMS.online Solution

To streamline the ISO 27001 certification process, Evolution Funding leveraged the IO platform. The team migrated their existing documentation from SharePoint into IO, which enabled them to consolidate their compliance management, ensure documents were stored in suitable areas of the platform, and gain a live overview of their progress in their dashboard.

“Moving our documentation from different areas of SharePoint into one single platform made the certification process much easier.”

Jen Fox

GRC Information Security Manager at Evolution Funding

Initial implementation was straightforward. Jen used the platform’s user management feature to add users to relevant projects and assign different levels of access as needed. This also simplified the process of giving access to third parties, such as internal and external auditors.

“Being able to add the third parties that support us with our internal and external audits into the IO platform so they can review and audit without walking through everything with us is a real benefit.”

Jen Fox

GRC Information Security Manager at Evolution Funding

As they worked through the compliance process, Jen and the team used the platform’s built-in policy and control templates as guidance. They used IO’s ‘adopt, adapt, add’ capabilities to tailor templates with their own custom content as needed, ensuring they were relevant to Evolution Funding’s specific information security needs.

“Where we weren’t quite sure what we should be writing for a policy or control, working with the templates to reword and make them our own was very helpful.”

Jen Fox

GRC Information Security Manager at Evolution Funding

The Result

“The certification process for ISO 27001 has been made really easy. I don’t think we would have found achieving certification as easy without the IO platform.”

Jen Fox

GRC Information Security Manager at Evolution Funding

Using the IO platform to centralise and streamline their compliance, Evolution Funding successfully achieved ISO 27001 certification in 18 months. They accomplished this despite the business’s original external auditing body experiencing resourcing challenges that delayed the process.

“One area where we saved a lot of time was the audit process – we didn’t have to spend days sat in Teams meetings with auditors. We were able to continue and do our normal work as a team, while the auditor accessed the platform.”

Jen Fox

GRC Information Security Manager at Evolution Funding

Quarterly meetings with their dedicated Compliance Success Manager (CSM), Wayne, continue to add real value for the business. These meetings support an open line of communication, with Wayne often identifying new solutions to help Evolution Funding achieve specific objectives within the platform. For example, the business recently required an ‘exceptions to policy’ rule that enables the team to use specific tools for a certain amount of time before the IO platform automatically prevents use again.

What's next?

The business plans to progress the use of the IO platform for compliance management. Evolution Funding is part of a wider group, Evolution Group, and the next steps include adding sister companies, Creditas and Motion Finance, into the scope of its ISO 27001 ISMS.

In addition, the team are looking at either expanding the ISO 27001 use case or implementing Cyber Essentials for other businesses in the Evolution Group that may not fall under the scope of their existing ISMS.

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