





ACHIEVING ISO 27001

IT & SERVICES

ENTERPRISE

FDM GROUP IS AN INTERNATIONAL RECRUITMENT COMPANY,
LAUNCHING THOUSANDS OF
CAREERS EVERY YEAR ACROSS
THE GLOBE. THEY RECRUIT, TRAIN
AND DEPLOY IT AND BUSINESS
PROFESSIONALS TO WORK WITH
THEIR CLIENTS AROUND THE
WORLD, CREATING CAREERS AND
BRIDGING THE DIGITAL SKILLS GAP.

KEY OUTCOMES

Achieved first time
ISO 27001 certification with
outstanding feedback from
their auditor

Accelerated the growth of their business by improving their robust security practices

Adopted central framework for keeping their organisation's information safe and managing it all in one place in the cloud

THE CHALLENGE

Safeguarding data is a top priority for the FDM Group. As part of that effort, they wanted to demonstrate their promise to continually improve the security of their data under the ISO 27001 standard and build trust amongst their clients around the world.

It was important to the FDM Group to build a systematic approach and effective controls to maintain the security, confidentiality, integrity, and availability of their data.

"OUR BUSINESS HAS GROWN IN TERMS OF SIZE AND COMPLEXITY. AND THE REQUIREMENT FROM OUR CLIENTS HAS GROWN AS INFORMATION SECURITY IS NOW BECOMING MUCH MORE PREVALENT AS WE'RE GROWING THE BUSINESS. THE PART OF THE PROCESS OF WINNING AND ACQUIRING CUSTOMERS AND EXTENDING OUR RELATIONSHIP WITH CUSTOMERS IS DEMONSTRATING THAT WE ARE WORKING TO EXACTING STANDARDS."

ANDY BROWN, CHIEF COMMERCIAL OFFICER, FDM GROUP

THE SOLUTION

ISMS.online provided a clear path towards ISO 27001 compliance through its platform and customer success programs. With a dedicated customer success manager committed to their success, FDM Group implementation was fully supported within the ISMS.online platform.

"THE EVOLUTION PROCESS AND THE BUILD PROCESS WITH THE MAKERS OF ISMS.ONLINE IS A VERY COLLABORATIVE PROCESS WHICH MAKES IT FANTASTIC. IT DOES NOT ONLY WHAT IT SAYS ON THE BOX, IT DOES WHAT WE WANT IT TO."

JONATHAN YOUNG, CIO, FDM GROUP

ISMS.online's preconfigured content, tools and frameworks gave the FDM Group 77% headstart our customers love. Our Assured Results Method helped to break their ISO 27001 journey down into clearly defined sections guiding them all the way through the ISMS implementation and certification. Like all our customers, FDM Group are now able to look after their compliance all in one place giving them flexibility to scale as their business matures.

"THE BENEFIT OF ISMS.ONLINE IS THE ABILITY TO HAVE ALL OF OUR DOCUMENTATION IN A SINGLE PLACE AND NOT STORED ON THE PREMISES."

PATRICK WAKE, INFORMATION SECURITY OFFICER, FDM GROUP

THE RESULT

FDM Group achieved ISO 27001 certification on their first attempt and now has an ISMS that supports its continued growth. Our platform helps FDM Group show how committed they are to cybersecurity and privacy management, both internally and through their supply chain.

"IT WAS REALLY EASY FOR ME TO DEMONSTRATE TO THE AUDITORS WHAT WE HAD DONE AND WHAT OUR SECURITY AND PRIVACY POSTURE IS BECAUSE IT IS VERY EASY FOR THEM TO SEE THROUGH THAT PORTAL. EVEN TO THE POINT WHERE I CAN ADD THEM AS A USER TO HAVE A FREE RANGE TO INVESTIGATE IT ALL."

STEVE LAWTON, DATA PROTECTION OFFICER, FDM GROUP

ISMS.online is used daily for the ongoing maintenance of their ISO 27001 certification to ensure FDM Group remains compliant beyond the audit. Compliance with ISO 27001 gives them a competitive edge and helps to leverage the process of winning and acquiring new customers.

"ISMS.ONLINE IS A FANTASTIC RETURN ON INVESTMENT BECAUSE IT SHOWS AUDIBILITY AND ALSO THE FUNCTIONALITY OF COLLABORATION TO OUR CLIENTS."

PATRICK WAKE, INFORMATION SECURITY OFFICER, FDM GROUP



WANT RESULTS LIKE THIS?

100% of our users have achieved ISO 27001 certification first time.

Book a demo to see our powerful platform in action.

Book your free demo