

METCLOUD

BASED

United Kingdom

COMPANY SIZE


11–50 employees

INDUSTRY

IT & Services

**COMPLIANCE
FRAMEWORKS**

ISO 27001



METCLOUD ACHIEVES ISO 27001 AND CREATES NEW SERVICE WITH ISMS.ONLINE

PARTNERING

INFOSEC SPECIALIST

SMALL BUSINESS

METCLOUD IS A WELL RESPECTED MANAGED SERVICE PROVIDER AND CYBER SECURITY EXPERT. IT HAS A STRONG FOCUS IT INFRASTRUCTURE, TECHNOLOGY CHANGE MANAGEMENT AND DIGITAL TRANSFORMATIONS. THEIR SOLUTIONS COVER MANY AREAS AND THE EFFICIENCY OF EACH ONE MAKES A POSITIVE DIFFERENCE TO THE DAY TO DAY OPERATIONS IN A BUSINESS. USER PRODUCTIVITY AND BUSINESS PERFORMANCE ARE DRIVEN BY A SECURE, RELIABLE AND ROBUST IT ENVIRONMENT.

KEY OUTCOMES

Created new service to support their customers' growing compliance needs using ISMS.online

Achieved their UKAS certification for ISO 27001 with zero non-conformities

Built a secure, scalable, and resilient ISMS tailored to their organisation and its needs

THE CHALLENGE

Many of METCLOUD customers are regulated, including financial houses and banks. So offering information security assurances with a UKAS accredited ISO 27001 certification was becoming more important especially with GDPR imminent and increasing cybercrime.

METCLOUD knew the certification would give it a competitive edge and also help to secure existing business too. They wanted to formalise and improve their already robust security practices, rather than have a theoretical ISMS dictating how they should run their business.

The remit was for a flexible solution that would help accelerate their certification and would also allow their ISMS approach to enable new growth too. Ideally, they wanted a solution they could also offer to clients as well, one that was easy to follow given how hard ISO 27001 can be for organisations to achieve and maintain.

InfoSec Lead, Carl Vaughan said: "Old fashioned approaches to the ISMS typically mean 'dry' spreadsheets that make it difficult to relate to how the ISMS operates and performs as a whole. Typically the ISMS falls down on meeting its information security objectives due to the complexity of capturing evidence, managing documentation and meaningful reviews. It's the quickest way to fall foul of the auditors in your annual surveillance visits."

THE SOLUTION

Having implemented and managed ISO 27001 the hard-way in previous organisations, Carl was happy to discover ISMS.online helped them build the ISMS they wanted.

“We love the fact that we now have interactive tools where we can visualise risks and their impact. The powerful linking in ISMS.online also makes it quick and simple to keep the Statement of Applicability up-to-date, and clearly demonstrates why the controls are needed, which information assets you are protecting and against what. It makes prioritising risk treatment and actions much simpler.”

“ISMS.ONLINE IS A FANTASTIC PRODUCT. I’VE DONE ISO 27001 THE HARD WAY SO I REALLY VALUE HOW MUCH TIME IT SAVED US.”

CARL VAUGHAN, INFORMATION SECURITY OFFICER, METCLOUD

THE RESULT

METCLOUD now have their ISO 27001 certification and have also been busy helping clients with their information security management systems too.


“ISMS.ONLINE IS A FANTASTIC PRODUCT. WE LIKE IT SO MUCH WE’VE ADDED IT TO THE PRODUCTS WE OFFER CLIENTS TO COMPLEMENT OUR MANAGED IT AND SECURITY SERVICES.”

CARL VAUGHAN, INFORMATION SECURITY OFFICER, METCLOUD

We think it’s a win-win-win. ISMS.online has an excellent partner who can add value to its solution and make it even more accessible to organisations who take their information security management seriously.

“Adding ISMS.online to our customer toolkit means we can work with our customers on their information security and GDPR requirements really simply and cost-effectively online. It reduces travel and meeting time. Our customers get the very best ISMS that will keep their business secure, and we are able to expertly guide and assist even more organisations in improving their cyber security.”

It is a credit to how seriously METCLOUD take information security management that it has achieved UKAS certification for ISO 27001 so quickly with zero non-conformities and not even a single observation. We are proud that ISMS.online is a key part of making complicated processes manageable.




WHAT'S NEXT?

METCLOUD also decided to build their Business Continuity Plan in ISMS.online and built an ISO 22301 framework in their platform.

“IT MAKES PERFECT SENSE TO MANAGE ALL OF OUR INFORMATION SECURITY, DATA PROTECTION AND COMPLIANCE WORK ALL IN ONE SECURE ONLINE PLATFORM. IT'S NOW EASY TO ACCESS AND WE HAVE REDUCED THE INEVITABLE DUPLICATION ACROSS STANDARDS AND REGULATIONS, SUCH AS GDPR, SIMPLY BY LINKING RELEVANT REQUIREMENTS BACK TO OUR MASTER ISO 27001 ENVIRONMENT.”

CARL VAUGHAN, INFORMATION SECURITY OFFICER, METCLOUD

METCLOUD has embraced ISMS.online and how it raises the bar in enabling organisations to visualise, report, review and continually improve the performance of their ISMS.





WANT RESULTS LIKE THIS?

100% of our users have achieved ISO 27001 certification first time.

Book a demo to see our powerful platform in action.

[Book your free demo](#)