

Peppy™

BASED

United Kingdom

COMPANY SIZE

51–200 employees

INDUSTRY

Healthcare

**COMPLIANCE
FRAMEWORKS**

ISO 27001



HELPING PEPPY ACHIEVE ISO 27001 CERTIFICATION AND WIN NEW BUSINESS

ACHIEVING ISO 27001

HEALTHCARE

MID MARKET

PEPPY IS A FIRST-OF-ITS-KIND DIGITAL EMPLOYEE HEALTHCARE BENEFIT, PROVIDING EXPERT SUPPORT DURING MAJOR LIFE TRANSITIONS LIKE MENOPAUSE, FERTILITY AND NEW PARENTHOOD, VIA A SECURE APP. FIRST AND FOREMOST, THE PEPPY APP CONNECTS USERS TO REAL-LIFE PRACTITIONERS FOR ONE-TO-ONE HELP AND SUPPORT, AS AND WHEN IT'S NEEDED.

THE CHALLENGE

Naturally information security's a big concern for Peppy co-founder Evan Harris and his team, so from day one they were thinking about ISO 27001 certification. Then, they realised that they needed it to help win big new customers and give current clients like Santander and Novartis infosec certainty.

“The success of our app relies on users having absolute confidence that their personal and professional information is being optimally handled throughout their Peppy experience. By modeling our information security management system on the ISO 27001 standards – and evidencing that commitment through certification – we are best positioned to deliver the highest possible level of security for our users and partners.”

THE ISMS.ONLINE SOLUTION

When it came to working towards ISO 27001 certification, Evan and his team were starting from scratch. So they came to us for help, signing up with us in November 2019. They set themselves two ambitious targets. They wanted to have their ISO 27001 policies and controls in place by the end of 2019, with full certification following as soon as possible.

With our help, they achieved both.

“THE PLATFORM GAVE US A MASSIVE HEAD START COMPARED WITH RELYING ON CHEAPER LIBRARIES OR – GOD FORBID – CREATING ALL THE DOCUMENTATION FROM SCRATCH. WE’VE FOUND IT INCREDIBLY EASY TO USE AND THE SUPPORT TEAM HAS BEEN PHENOMENAL. I CAN’T RECOMMEND ISMS.ONLINE HIGHLY ENOUGH.”

EVAN HARRIS, COO AND CO-FOUNDER OF PEPPY

Our pre-loaded Adopt / Adapt / Add Content helped the Peppy team move quickly to get their policies and controls in place. It meant they started on the front-foot, 77% of the way to ISMS completion. They were able to adopt much of our guidance straight out of the box. And of course tailoring it to meet their unique infosec needs was a simple task.

“WE NEEDED ISO 27001 TO WIN NEW CORPORATE CLIENTS AND WE NEEDED IT QUICKLY. ISMS.ONLINE GAVE US A ONE-STOP SOLUTION.”

EVAN HARRIS, COO AND CO-FOUNDER OF PEPPY

THE RESULT

Our Assured Results Method guided Peppy through that process and helped them work through the rest of ISO 27001's requirements. It creates a clear, easy-to-follow path all the way to ISO 27001 certification. In fact, every organisation that's followed it all the way through has achieved ISO 27001 certification first time.

Like all our customers, they could chat to our support team or access help guides from within our platform. They also drew on our ISO 27001 experts, who helped them get the most out of features like our Risk Bank and Information Asset Inventory. And we were on hand with advice and support as they successfully achieved certification in August 2020.

“IN OUR PREVIOUS AUDIT FINDINGS, OUR AUDITORS RECOMMENDED THE ISMS.ONLINE SYSTEM, SAYING IT WAS A GOOD OPTION.”

ELLIOTT MILLER, ISMS PROJECT LEAD, PEPPY HEALTH

WHAT'S NEXT?

Peppy have signed up with us for the next three years, taking the team all the way through to their first ISO 27001 re-certification. They're also using our platform to manage their GDPR, Cyber Essentials and ISO 13485 compliance. ISO 13485 is particularly useful for them, because it shows medical service providers how to make sure they're following all the right regulations.

And of course, looking after their compliance all in one place makes their management system simple, secure and sustainable. Which is what ISMS.online is all about.

“I LOVE THE ISMS.ONLINE PLATFORM, I DON'T KNOW WHAT WE'D HAVE DONE WITHOUT IT.”

ELLIOTT MILLER, ISMS PROJECT LEAD, PEPPY HEALTH





WANT RESULTS LIKE THIS?

100% of our users have achieved ISO 27001 certification first time.

Book a demo to see our powerful platform in action.

[Book your free demo](#)