

BASED

New Zealand

COMPANY SIZE

2-10 employees

INDUSTRY

Infosec Specialist

**COMPLIANCE
FRAMEWORKS**

ISO 27001



**RESILIENT IT PARTNER
WITH ISMS.ONLINE
TO HELP KEEP NEW
ZEALAND COMPANIES
SAFE AND SECURE**

PARTNERING

INFOSEC SPECIALIST

SMALL BUSINESS

RESILIENT IT ARE NEW ZEALAND-BASED INFORMATION SECURITY AND BUSINESS CONTINUITY SPECIALISTS. FOUNDER SIMON JORDAN AND HIS TEAM PROTECT THEIR CUSTOMERS FROM DISRUPTIVE AND DAMAGING INCIDENTS BEFORE, DURING OR AFTER THEY HAPPEN.

THE CHALLENGE

Resilient IT have taken many of their customers all the way to ISO 27001 certification and beyond. As specialist implementers, they wanted to recommend a tool that was highly sophisticated, yet simple and cost effective, to make certification affordable to their customers regardless of their size. It also needed to offer flexibility in how they were able to work within it, because they support their customers in different ways depending on their needs.

Simon Jordan is a very experienced information security and compliance specialist. He's an IRCA certified lead auditor and implementer of ISO 27000, and also a trainer for BSI across their management system standards. He knows exactly how many moving parts go into ISO 27001 certification. And he's very aware that juggling them all can be a big challenge.

“One of the most important considerations in a management system implementation is a choice of tools. The right tool makes a substantial difference in the ease of implementation and speed and also the ongoing maintenance of the management system in subsequent years. ISMS.online is by far our preferred implementation tool.”

KEY OUTCOMES

Unlocked a cost-effective way to support their customers' growing compliance needs using ISMS.online

Accelerated the growth of their business by improving their robust security practices

Helped their client achieve ISO 27001 certification with outstanding feedback from the auditor

THE SOLUTION

Resilient IT have now been using ISMS.online to help its clients manage their information security really simply and cost-effectively online.

“ISMS.ONLINE WAS THE STANDOUT CHOICE. IT HAS ALL THE REQUIREMENTS OF THE STANDARD THAT CAN BE MET WITHIN ONE SINGLE ENVIRONMENT AND EVERYTHING IS JUST JOINED UP THROUGHOUT THE TOOLSET.

FROM AN AUDITOR PERSPECTIVE, THE AUDITOR CAN EVIDENCE BOTH THE INTENT AND THE ACTION OF THE SYSTEM EASILY IN THE SAME STRUCTURE THAT THEY ARE USED TO.”

SIMON JORDAN, FOUNDER, RESILIENT IT

And that's only the starting point. ISMS.online does more than just bring everything together, all in one place. It automates key parts of the ISMS management, oversight and support process. And because it's cloud-based, Simon and his team don't need to be onsite to support it. With ISMS.online they can deploy their expertise when and where it really matters and focus on finding and taking on new customers.

“PARTNERING WITH ISMS.ONLINE HAS BEEN A GAME-CHANGER. IT'S SIGNIFICANTLY ACCELERATED THE GROWTH OF OUR BUSINESS.”

SIMON JORDAN, FOUNDER, RESILIENT IT

THE RESULT

Resilient IT's customers love the ISMS.online experience. As Allen Knight, CEO of Resilient IT's customer Taxlab, said, it makes working with them very easy.

“THE FACT THAT THE SOFTWARE IS ONLINE MEANT THAT WE COULD WORK WITH THEM DAY-TO-DAY IN THE OFFICE AND WE COULD WORK REMOTELY WITH THEM. IT ALSO PROVIDED US WITH A LOT OF CONTEXT TO HOW THE FRAMEWORKS WORKED BECAUSE THE SOFTWARE IS LAID OUT EXACTLY LIKE THE STANDARD.”

ALLEN KNIGHT, CEO, TAXLAB

That's how Resilient IT helped Allen through the specific challenges of ISO 27001:

Allen Knight: “We felt the standard was fairly complex and lengthy. So we were looking for some expertise to step us through the process without having to learn everything from scratch. It's been brilliant having Resilient IT take us through it.”

And ISMS.online has been an important part of that positive experience:

“ISMS.online has been brilliant for linking everything together; the policies, the controls and the actions that we take day-to-day. It's been brilliant from a workflow perspective, making sure that the right things are being done at the right times. And it's brilliant for making sure that our staff are doing things at the right times and we've got a full audit trail of what's going on.”

All that hard work, guided by Resilient IT and supported by ISMS.online, more than paid off when Taxlab reached its ISO 27001 certification audit.

“THE FEEDBACK FROM OUR AUDITOR WAS THAT IT WAS THE EASIEST AUDIT THEY HAVE EVER DONE.”

ALLEN KNIGHT, CEO, TAXLAB





WANT RESULTS LIKE THIS?

100% of our users have achieved ISO 27001 certification first time.

Book a demo to see our powerful platform in action.

[Book your free demo](#)