

BASED
Singapore

COMPANY SIZE
50–200 employees

INDUSTRY
Healthcare

**COMPLIANCE
FRAMEWORKS**
ISO 27001



ISMS.ONLINE IS MVP IN SATA COMMHEALTH'S SUPPORTED SUCCESS

ACHIEVING ISO 27001

HEALTHCARE

MID-MARKET

RESPONSIBLE FOR HIGH LEVELS OF PATIENT DATA, THE TEAM AT SATA COMMHEALTH KNEW THAT ISO 27001 WAS THE BEST PATH TO SECURITY ASSURANCE, BOTH FOR THEIR OWN ORGANISATION AND THEIR CLIENTS' PERSONAL INFORMATION.

KEY OUTCOMES

Achieved first time ISO 27001 certification within target timeframe

Built secure, scalable, and resilient ISMS from the ground up

Improved management and awareness of the company's cyber threats and risks

THE CHALLENGE

SATA CommHealth is a social enterprise organisation in Singapore. Its mission is to care for the health of seniors and the vulnerable within the community through events, subsidised care at medical centres, and mobile support services.

They are experts in charity and healthcare, not information security and data privacy. They needed to be able to achieve ISO 27001 certification – and embed its practices into their daily work – while maintaining focus on their core objective, providing continuing excellence in care. SATA CommHealth is committed to rigorous procurement practices and their ISO 27001 project went to tender.

THE SOLUTION

The successful bid to oversee its implementation was that of trusted, local consultant Richard Iau at CrowdSecure. Having managed previous ISO 27001 implementations using ISMS.online, Richard was quick to recommend the cloud platform as the solution for SATA CommHealth's implementation needs.

Why is ISMS.online Richard's go-to tool for client's looking to get certified fast and maintain their information security practices with ease?

“I’M ALWAYS SEEKING THE BEST VALUE FOR MY CLIENTS ON ANY PROJECT. THE ISMS.ONLINE SOFTWARE COMES PACKED WITH FEATURES TO KEEP USERS FOCUSED AND ON TRACK. PLUS, IT COMES PRECONFIGURED WITH MUCH OF THE GROUNDWORK ALREADY DONE, SO MY CONSULTANCY SERVICES CAN BE EMPLOYED SPARINGLY. THIS IS A WIN FOR THE CLIENT’S BUDGET AND A WIN FOR MY BUSINESS, AS I CAN SUPPORT THE IMPLEMENTATION OF MORE ORGANISATIONS AT THE SAME TIME.”

RICHARD IAU, CHIEF INFORMATION SECURITY OFFICER, CROWDSECURE

THE RESULT

SATA CommHealth passed its ISO 27001 certification on its first attempt within the timeframe it had set for itself; a June start with an end of year finish.

“We appreciate the structure of ISMS.online which tremendously simplified our alignment to ISO 27001. We had initial fears that the extra burden created by adopting ISO 27001 would overwhelm our already stretched team, contrary to our fears, ISMS.online has been very useful to help us continually improve our controls and the platform supports our risk methodology. We are expanding use of the platform to other areas such as enterprise risk and incident management. With access to our dedicated ISMS.online Success Manager and having Richard locally available, we felt fully supported every step of the way.”

“WE WERE DELIGHTED AT HOW ACHIEVABLE ISO 27001 CERTIFICATION WAS USING ISMS.ONLINE.”

ONG SING, SATA COMMHEALTH

WHAT'S NEXT?

ISMS.online is now an integral part of the SATA CommHealth's business, used for ongoing surveillance and maintenance of the ISO 27001 certification. The extensible nature of the software means that if the organisation seeks to extend its infosec, data privacy or business continuity posture in the future, it can do so in one place.





WANT RESULTS LIKE THIS?

100% of our users have achieved ISO 27001 certification first time.

Book a demo to see our powerful platform in action.

[Book your free demo](#)