

BASED

New Zealand

COMPANY SIZE


11–50 employees

INDUSTRY

Infosec Specialist

**COMPLIANCE
FRAMEWORKS**

ISO 27001



ACCOUNTING FOR RISK: ISMS.ONLINE MAKES LIGHT WORK FOR NEW ZEALAND'S TAXLAB

ACHIEVING ISO 27001

PARTNERING

SAAS

TAXLAB IS ON A MISSION TO ‘MAKE TAX LESS TAXING’ THROUGH ITS INNOVATIVE TECHNOLOGY DESIGNED TO TAKE THE PAIN, RISK AND COST OUT OF TAX ADMINISTRATION.

KEY OUTCOMES

Achieved ISO 27001 certification with outstanding feedback

Simplified in-house compliance management and reduced time taken to certification

Faster path to audit thanks to guidance and expertise of our trusted partner, Resilient IT

THE CHALLENGE

Previously with Deloitte New Zealand’s tax technology team, co-founders Allen Knight and Karl Farrand have a natural understanding of the importance of risk management, which is why ISO 27001 certification was high on their agenda. They also have an eye for excellent tech, so when Taxlab’s information security consultants recommended ISMS.online, they were all in.

“AT FIRST, WE FELT THE STANDARD WAS FAIRLY COMPLEX AND LENGTHY. SO, WE WERE LOOKING FOR SOME EXPERTISE TO STEP US THROUGH THE PROCESS WITHOUT HAVING TO LEARN EVERYTHING FROM SCRATCH. THE COMBINATION OF RESILIENT IT’S EXPERTISE AND THE ISMS.ONLINE PLATFORM HAS PROVED THE RIGHT APPROACH FOR US.”

ALLEN KNIGHT, CEO, TAXLAB

THE SOLUTION

When the Taxlab team decided to undertake ISO 27001, they were already working with Resilient IT, one of New Zealand's leading business continuity and information security consultancies. Resilient IT is dedicated to delivering best value alongside best practice, which is why the expert consultants immediately recommended Taxlab implement its information security management system on the ISMS.online platform.

“THE FACT THAT THE SOFTWARE IS IN THE CLOUD MEANT THAT WE COULD WORK DAY-TO-DAY REMOTELY WITH OUR CONSULTANTS, INSIDE AND ALONGSIDE THE PLATFORM. THE ISMS.ONLINE SOFTWARE PROVIDED US WITH A LOT OF STRUCTURE BECAUSE IT’S LAID OUT EXACTLY LIKE THE STANDARD, WITH A GUIDED PATHWAY TO HELP YOU THROUGH.”

ALLEN KNIGHT, CEO, TAXLAB

THE RESULT

Even though they were new to the ISO 27001 information security framework, Taxlab achieved its ISO 27001 certification with flying colours. CEO Allen Knight shared some of his positive experience:

“ISMS.ONLINE HAS BEEN BRILLIANT FOR LINKING EVERYTHING TOGETHER; THE POLICIES, THE CONTROLS AND THE ACTIONS THAT WE TAKE DAY-TO-DAY. IT’S BEEN BRILLIANT FROM A WORKFLOW PERSPECTIVE, MAKING SURE THAT THE RIGHT THINGS ARE BEING DONE AT THE RIGHT TIMES. AND IT’S FANTASTIC FOR MAKING SURE THAT OUR STAFF ARE DOING THINGS AT THE RIGHT TIMES, AND WE’VE GOT A FULL AUDIT TRAIL OF WHAT’S GOING ON.”

ALLEN KNIGHT, CEO, TAXLAB





WANT RESULTS LIKE THIS?

100% of our users have achieved ISO 27001 certification first time.

Book a demo to see our powerful platform in action.

[Book your free demo](#)